

GoStudent Student Code of Conduct

The aims of this code of conduct are:

- To define appropriate and inappropriate behaviour
- To create an environment where you feel able to learn
- To encourage cooperation, honesty, fairness and respect
- To encourage you to take responsibility for your own behaviour
- To make it clear what will happen if you do not agree to follow this code

As a student at GoStudent I agree to adhere to the below code of conduct:

General behaviour:

1. To be on time for each scheduled session, be appropriately dressed and ready to study.
2. To use appropriate language and tone in all interactions, always ensuring that all conversation is relevant to the lesson/session.
3. To ensure that I have working technology, a strong internet connection.
4. To be responsive to GoStudent messages in a timely manner.
5. To adhere to the GoStudent safeguarding policy by flagging any safeguarding issues to the Safety Officer.

The following examples constitutes in unacceptable behaviour:

6. Disrupting sessions by behaving in a way which is distracting, off topic, intimidating, or disrespectful.
7. Sharing personal images and information with your tutor that is outside of lessons.
8. Engaging in offensive or inappropriate language.
9. Contacting the tutor directly or outside from the GoStudent platform and any messaging service. This includes sending 'friend' or 'follow' requests on social media.

Additionally, I am responsible for my behaviour and language in all of my interactions with GoStudent

I must close browsers and apps that are not needed for the session and turn off/silence notifications. I must be aware of who or what can be seen or heard in the background when I am online.

I will not:

- Deliberately browse, download or share materials that could be considered as threatening, bullying, offensive or illegal
- Behave in ways which are unsafe, unkind or intimidating
- Meet with Tutors in any capacity other than as arranged by GoStudent

If I choose not to follow this code, I understand that this may affect my future with GoStudent.

Minor or first-time incident: If you behave in a way that doesn't follow our behaviour code, our staff will remind you about it and ask you to comply with it. They will give you an opportunity to change your behaviour. This gives you the chance to think and to plan how you could behave differently, with support from staff.

Formal warning: If you continue not to follow the code of behaviour after your first reminder, or if your behaviour is more serious, you will be given a formal warning by your tutor. They will make a record about what happened and inform your parents or carers if this is appropriate. They will also talk with you about what happened and agree what support you need to improve your behaviour in the future. We may also decide that a sanction is appropriate such as restricting you from taking part in some activities

Final warning: If the support we have put in place isn't helping you to change your behaviour, we may need to give you a final warning. This will be recorded and we'll inform your parents or carers as appropriate. At this point, we may need to talk with you and your parents or carers about other services that might be more able to give you the support you need.

Keeping you safe:

If we have concerns that your behaviour suggests you may be in need of protection or that you may present a risk of harm to other children and young people, we will follow our safeguarding procedures. This may involve making a referral to the local authority. If safeguarding procedures are necessary we will talk this through with you and your parents as soon as possible, unless doing so would put you in danger or interfere with a police investigation.

We see parents and carers as valuable partners in your learning and promoting positive behaviour and will involve them as appropriate. We will always inform and involve your parents or carers if you receive a formal warning about your behaviour, unless doing so would put you in danger.

Declaration:

I understand that:

- My behaviour has consequences and breaking this code may affect future sessions with GoStudent.
- GoStudent will always prioritise my safety
- If I have a concern about my safety or I am upset about any content or behaviour of others I can report this and I know how to do it.

By signing this document I agree that I have read the above and that I understand the basic requirements of being a student at GoStudent.

Signed:

Dated: